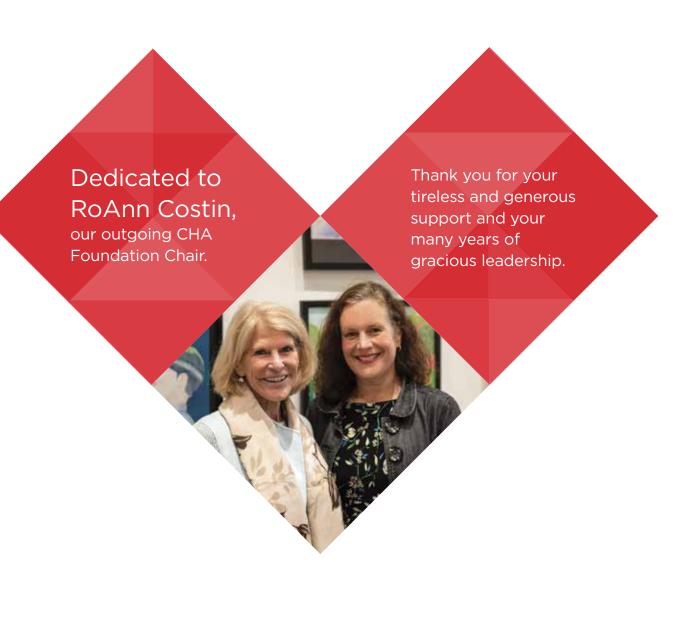
# CHA FOUNDATION 2 IMPACT REPORT TOGETHER





## Dear CHA Giving Community,

One of the most rewarding aspects of our work is to be a part of something bigger than ourselves. The CHA Foundation allows us to step in and support local patients and families beyond providing excellent healthcare services in addition to investing in our future.

Many CHA patients live below the federal poverty level, identify as a racial/ethnic minority (56%), and speak a primary language other than English (42%). CHA has the highest concentration of patients with public health insurance of any acute hospital in the state (57%) and a significant number (8%) have no insurance. Most also face additional challenges like housing and food insecurity. In short, many of our patients are struggling.

This year, we're highlighting a few of the many programs and services funded by your generous donations. Whether it's improving maternal health outcomes or expanding access to critical mental health care, donors joined us in our mission of improving the health of our community by giving to CHA.

We're also preparing for what lies ahead with long term efforts to invest in our systems with capital improvements, workforce development, and innovative ways to meet the clinical needs of our patients. Philanthropy continues to be a cornerstone of CHA's success.

We value our donor partnerships. Together we're making a difference in people's lives and transforming our future.

Assaad J. Sayah, MD Chief Executive Officer

Susie Posner-Jones, MHA
President, CHA Foundation
CHA Chief Development Officer





Leader (HEI)

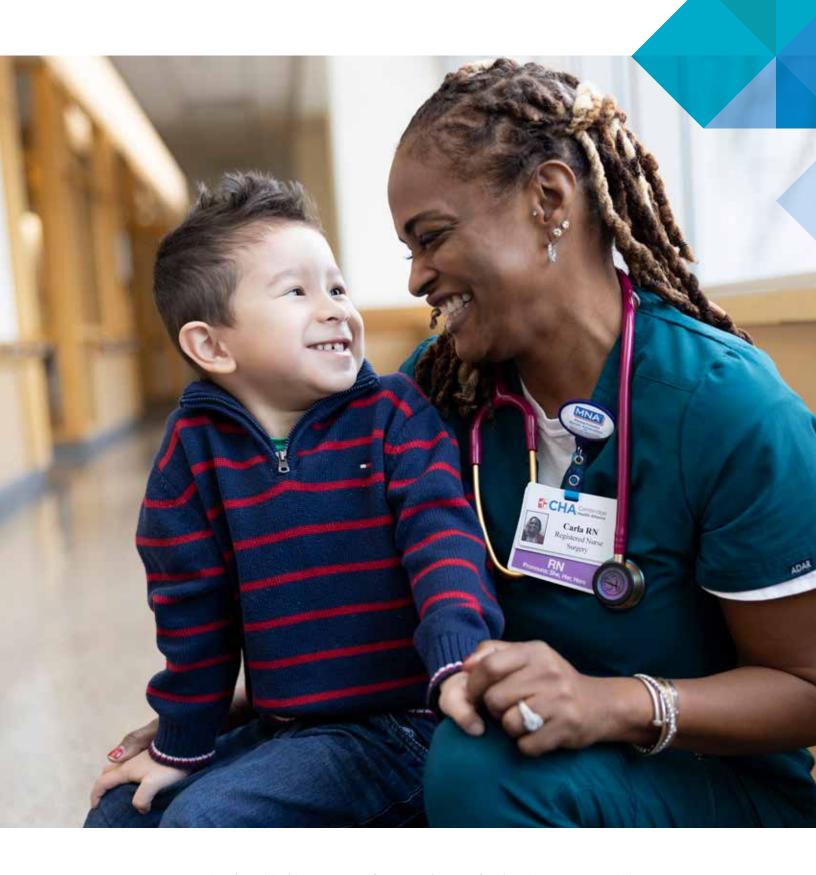
**Best-in-state Employer** (Forbes Magazine)

AMERICA'S BEST-IN-STATE EMPLOYERS MASSACHUSETTS



Earned A grades for Inclusivity, Social Responsibility, Health Equity, and more.





"We recognize the critical importance of nurses who care for those in our communities who are most in need. We also know the healthcare system has faced immense challenges in recent years to retain and grow a diverse, empowered and thriving nursing profession. Investing in the training and leadership of nursing is something we believe in and are honored to support at CHA." PDB Foundation

# A Nursing Workforce for the Future

CHA launched a new professional development program for nurses thanks to a generous \$1 million gift from the PDB Foundation. The new program was developed for nurses to enhance their knowledge and leadership skills and includes a special focus on equity and inclusion – strengthening our commitment to nurses who represent our diverse communities.

Over the next four years, hundreds of CHA nurses will have access to professional development through distinguished thought leaders at the Organization of Nurse Leaders (ONL) and other professional development partners. This provides an exciting new pathway for nurses to grow their careers.



We create pathways for building nursing leadership and expanding nursing knowledge across CHA.

We expand equity and inclusion by supporting diverse nurses who represent the communities we serve.

We invest in a workforce for the future.

# Doulas Improve Maternal Health

In 1996, CHA pioneered the first hospital doula program in Massachusetts.

Both patients and providers affirmed the profound improvement in maternal health outcomes – increased breastfeeding rates, fewer medical interventions and more positive birth experiences.



With a new grant from the Massachusetts Attorney General and the continued generous support of Roots & Wings Foundation, CHA will continue to improve outcomes by expanding doula access to all eligible patients. Our new doula program will address ways in which systemic racism and implicit bias influence health outcomes for the people we serve and eliminate health disparities for our diverse patient population.

"Children deserve a strong start in life so they can reach their full potential. Roots & Wings appreciates the range of programs and services CHA offers to ensure children and families have the care and support they need – beginning with prenatal care and extending through the first three years of life." Roots & Wings Foundation



# **TOGETHER**

We hire and train doulas from the community we serve and provide a pathway for certification.

We provide language and cultural support for our patients throughout their birth experience.

We offer doula-led childbirth education classes and postpartum groups for Brazilian Portuguese, Spanish, and Haitian Creole speaking birthing families.

We improve maternal health outcomes.



"The CBHCs have increased access to timely behavioral health services, providing care when individuals need it most, providing a safe and effective alternative to utilizing emergency departments for treatment of routine and urgent behavioral health problems and improving access to needed ongoing services." Carl Fulwiler, MD, PhD, Chair and Chief of Psychiatry



A national mental health crisis – with more people in need, more acute issues (especially in younger populations), lack of available beds and limited access to care – continues to drive people in crisis to places not designed to provide complex psychiatric care. This has resulted in overcrowded emergency departments where people are left without adequate care and where symptoms worsen. In response, CHA has partnered with the state to provide a unique solution, two Community Behavioral Health Centers (CBHCs).

CBHCs are a new model of behavioral health care designed to expand access to routine, urgent, and crisis treatment for mental health conditions and substance use disorders. By increasing access, CHA is improving care, especially for people in crisis.



We opened new Community Behavioral Health Centers in Cambridge and Malden.

We provide routine appointments and urgent visits.

We provide 24/7 mobile crisis services in homes, schools and other community locations.

We successfully divert patients with psychiatric needs from CHA Emergency Departments and local police departments by getting them connected to care.

### World of **Interpreters**

CHA, a pioneer in medical interpreter services, is responding to a looming shortage of trained interpreters with an innovative approach. Partnering with multiple community groups and with generous support from Eastern Bank Foundation, the CHA Multicultural Affairs and Patient Services (MAPS) team will train bilingual, low to moderate income individuals to become certified medical interpreters. The program will not only address the need for more interpreters but also increase diverse representation in our workforce.



# **TOGETHER**

We increase diversity and representation of the CHA workforce.

We partner with community groups.

We support existing interpreters to achieve national certification.

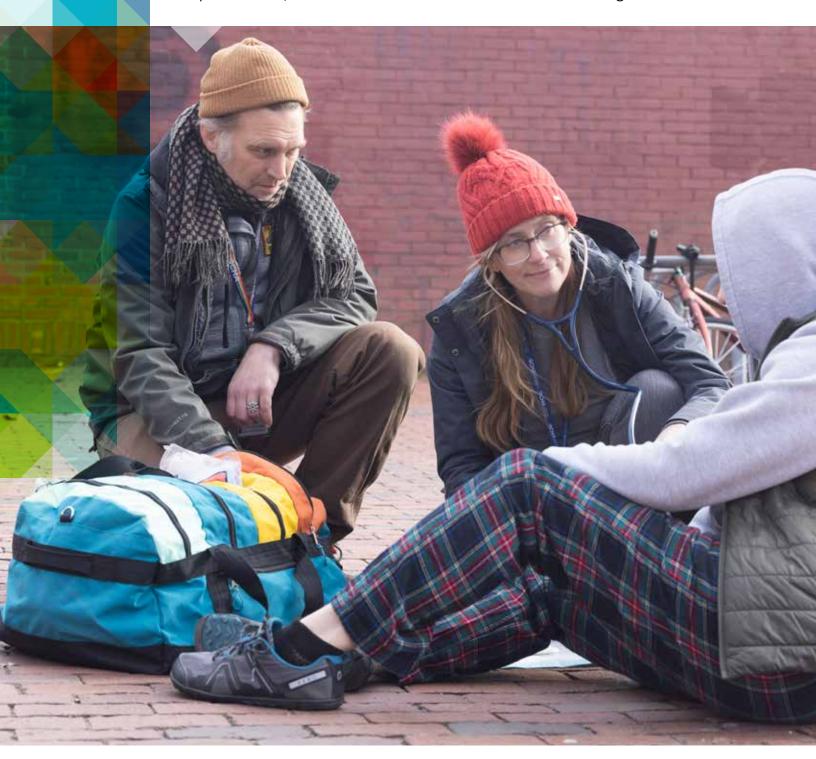


"Eastern Bank Foundation is working to advance economic inclusion and mobility in underserved communities. We're pleased to support this important initiative allowing people to grow their careers, fill much needed positions, and improve healthcare experiences by helping patients communicate about their care in their native language." Nancy Huntington Stager, Eastern Bank Foundation President & CEO

# Healing Our Communities

#### **Street Medicine**

Provided health care for 369 unhoused people in local soup kitchens, drop-in centers, and on the streets of Somerville and Cambridge.



#### **Revere Mobile Market**

Food insecurity impacts one in three people in Massachusetts. In the past 12 months, the Revere Mobile Market provided 155,605 pounds of food for our patients and community residents.







#### **Teen Health Centers**

Provide access to primary care and sexual reproductive health to teenagers in Cambridge, Somerville, Everett, and Malden high schools.



#### **Teen Oral Health Access**

The CHA Somerville Teen Connection Oral Health Access program helped bring quality oral health prevention, counseling, routine, and emergency services to over 200 newcomer high school students since 2018.



### Look ahead: Expanding Access

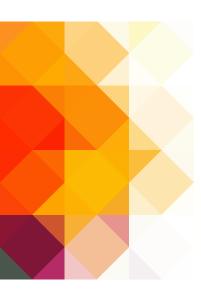
#### 1 Cabot Road, Medford, MA

Opening in phases starting in 2025, with ample parking and a central location, our new care center will offer:

- Expanded primary care services
- Integration of Orthopedics, Rehabilitation, and Podiatry in one larger, flagship program
- New procedure rooms
- Additional service expansions to improve access to care

#### **Community Health Workers Take on Hypertension**

With a comprehensive community health needs assessment, CHA helped identify hypertension as a critical health issue in our local Brazilian and Haitian communities. CHA community health workers are responding with targeted outreach, blood pressure screening events, and education. They've already held 23 screening events serving an impressive 215 participants.



### Join us in 2024!

Move for Books ◆ April 12-28, 2024

Art of Healing Gala ◆ June 20, 2024

Leadership Sponsor:



Golf Invitational ◆ September 16, 2024

### Look back: 2023 Events

#### Move for Books

#### **Fiction Sponsor**

Brookline Bank Laura Sullivan, MD

#### **Nonfiction Sponsor**

Eagle Bank John Morey

#### **Autobiography Sponsor**

Cataldo Ambulance Service, Inc.

Christopher Simons, MD

Jill Batty

Lisa Dobberteen, MD

Mary Cassesso and Peter Miller

Middlesex Federal Savings

Traci Brooks, MD

#### **Young Adult**

Carl Fulwiler, MD, PhD

Jane and Robert Morse

Joy and William Curtis

Katherine Miller, MD

Larry Rosenberg

Laura Morrison and Richard Pels, MD

Leslie Brayton and Gregory Hagan, MD

Martha and David Osler, MD

Sarah Swettberg

#### Children's Book

Alejandro Epstein-Santoyo

Brandon Pleman, MD

**Brattle Book Shop** 

Charlotte and Michael James

Christopher Bridges

Community Credit Union

Daphne E. Schneider, MD

David Martel

Diane and Eric Collins

Erin McKenna

Helen K. Gibbons

Jaclyn Limberakis, MD

James McKay

Jennifer Buchanan, MD

Jonathan Miller

Josephine Reddin

Kristin Harris

Lenna F. Finger, MD

Nancy Lian

Natasha Strom

Olga Bazhenova

Richard and Kathy Kosinski, MD

Robbe Smith

Roberta Turri Vise

Robyn Churchill

Sharon Bonnell-Bradley

Steve E. Marsel

#### **♦** Art of Healing

#### **Leadership Sponsor**

Cambridge Savings Bank

#### **Premium Sponsor**

Beth Israel Lahey Health

Mary and Assaad Sayah, MD, FACEP

RoAnn Costin

William and Lisa Lahey

#### **Patron Sponsor**

Amy and Jonathan Fleming

Andrew M. Fugua

Eileen Rudden and Joshua Posner

Jill Batty

Point32Health

Shippen Page and Anne St Goar, MD

Transamerica

#### Advocate sponsor

Marylou Sudders and Bradley Richardson Smith, Costello & Crawford

#### **Community Sponsor**

Bill Dunbar and Associates, LLC

Bonnie and Jeffrey Hoffman, MD

**C&W Services** 

Cataldo Ambulance Service, Inc.

Cresa

Ellen Semonoff

Gerald C. Steinberg, MD

Health Plans, Inc.

Kim A. Keough

Laura Sullivan, MD

Maren Batalden, MD, MPH

Mary Cassesso and Peter Miller

Nancy Busnach and Joseph D'Ovidio

Plymouth Rock Assurance Foundation

Professional Ambulance and

Oxygen Service, Inc.

**Propark Mobility** 

Renee and Robert Kessler

Robin Barnes, MD and David Bor, MD

Travaglini, Scorzoni & Kiley

William Hunt

#### **Host Sponsor**

Carl Fulwiler, MD, PhD

Carol VanDeusen Lukas and Henry Lukas

Conference of Boston Teaching Hospitals

Donna Fox

Douglas S. Kress

Jo and Mike Solet

Joy and William Curtis

Laura Morrison and Richard Pels, MD

Lynn E. DeLisi, MD

Massachusetts League of Community

**Health Centers** 

Preotle. Lane and Associates

Richard and Kathy Kosinski, MD

Riverside Community Care

Roberta Miller and Alan Medville

Shyamala and Siva Vithiananthan, MD

Susie Posner-Jones and Paul Dickin

Thomas Hoerner, MD and

Rebecca Osgood, MD

Vinfen

#### **Supporter Sponsor**

Ana Nieto-Kales and Stefanos Kales, MD

**Bryan Simmons** 

Charlotte and Michael James

David Kale

Jane and George Metzger

Jed Geyerhahn and Susan Denham

Jennifer Thiesen and Dennis Huszar

Laura Rogers and Michael Shear, MD

Lori and Eric Lander

Mark Andersen

NAMI Cambridge-Middlesex

Taruna and Bhaskar Banerjee

#### **◆** Golf Invitational

#### **Gold Sponsor**

**Propark Mobility** 

SageView Advisory Group

Transamerica

#### **Silver Sponsor**

Beth Israel Lahey Health

Cataldo Ambulance Service, Inc.

Columbia Construction

Cresa

Javna Family Limited Partnership

Professional Ambulance and

Oxygen Service, Inc.

Santander Bank N.A.

Tech Systems, Inc.

#### **Bronze Sponsor**

Bent Electrical Contractors, Inc.

Care Dimensions

Hollis Cobb

Point32Health

Preotle, Lane and Associates

Wise Construction

#### **Foursome**

BOND Building Construction, Inc.

**C&W Services** 

Eagle Bank

**Everclean Management Company** 

Fire Equipment, Inc.

Health Plans, Inc.

Jane Buley

Mark Haas

Members Plus Credit Union

Northeast Security, Inc.

Selective Logistics & Management

Trane Technologies

Walsh Brothers

Xerox

#### **Cart Sponsor**

Combined Properties Leasing Associates, Inc.

**TRIMEDX** 

VNA of Eastern MA Willis Towers Watson

#### Warm-Up Sponsor

Jill Batty

#### **Hole Sponsor**

Amano McGann, Inc.

Ascensus

Callahan, Inc.

CFP Law Group, Calnan,

Freeley & Pellegrini, P.C.

Green Cab and Yellow Cab

Metro Credit Union

Mullen & McGourty

**NEJM CareerCenter** 

#### **CHA Foundation Board**

RoAnn Costin, Chair

Jonathan Fleming, Vice Chair

Jill Batty

Peter Bryant

Nancy Busnach

Steve Callahan, Jr.

Mary Cassesso

Dennis R. Cataldo

Claudia Davidoff

Joseph Kahan

William Lahey

Christopher McTague

Amy Molten, MD, FAAP

Josh Posner

Susie Posner-Jones, MHA

Cristiana Salgado-Braga

Assaad Sayah, MD, FACEP

Anne St. Goar, MD

Lia Taniguchi

#### **CHA Board of Trustees**

William Lahey, Chair

Claire Laporte, Vice Chair

Danielle Allen

Joseph Curtatone

Jim Henderson

David Kale

Katharine Kosinski, MD

Lori Lander

Jane Licurse

Benjamin Milligan, MD, FACEP

Paula Paris

Assaad Sayah, MD, FACEP

Ellen Semonoff

Michael Shear, MD

**Bryan Simmons** 

Rae Simpson

Maxwell Solet

Yvette Verdieu



